From: Freedom of Information Requests

Sent: 17 September 2025 09:37

To:

Subject: Freedom of Information response -

Dear Sir/Madam,

Thank you for your Freedom of Information request dated 25 August 2025 for information about support for home educators. Please find below City of Doncaster Council's responses to the questions you have raised.

1 Question 1

- a) Is support mentioned (either directly or indirectly) in EHE communications with home educators?
- b) If yes, state whether this is in writing or verbal.

Response: Both

c) What is the wording used in the communication to convey support is available?

Response: Wording on letters - If you have any questions or require any further information do not hesitate to contact us via EHE@doncaster.gov.uk alternatively our duty phone line is open 10am-12pm and 1pm-3pm Monday, Tuesday, Thursday & Friday.

Verbally, Officers will offer to support with any queries, additional information and any return to mainstream education including attending meetings in schools or other provisions.

d) What support does the EHE service offer? For example financial, exam centre listings, advice around resources etc.

Response: Sign post to exam centres, we don't specifically name any resources, Websites or tutors due to not being affiliated with any as a council.

I hope that this information is useful to you.

The City of Doncaster Council estimates that it has cost £49 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk Telephone 0303 123 1113.

Yours faithfully,

Ellen Dook Information Governance Officer Corporate Resources City of Doncaster Council Address Civic Office, Waterdale, Doncaster, DN1 3BU Website www.doncaster.gov.uk